Pure Support Teams

This guide contains details of contacts associated with Pure. [Click here to access the Pure webpage.](#)

Contacts

Pure Support Team

Support Roles: Handles user enquires, manages synchronisation of data between university systems and Pure, provides resolution to technical issues with Pure.
Email: pure-feedback@abdn.ac.uk

Scholarly Communications

Support Roles: Open Access and Open Data, Publishing, Read and Publish Deals, preserving and accessing research in AURA and Pure, CRediT (Contributor Roles Taxonomy), and copyright issues.
Email:

- paperaccepted@abdn.ac.uk for publishing queries
- openaccess@abdn.ac.uk for queries about open access, Article processing charges, and CRediT
- opendata@abdn.ac.uk for queries about datasets and linking external data
- copyright@abdn.ac.uk for queries about copyright issues

Research Impact Team

Support Roles: support to plan and maximise impact from research
Email: impact@abdn.ac.uk

Public Engagement with Research

Support Roles: support to share research and engage with the wider public
Email peru@abdn.ac.uk or visit www.abdn.ac.uk/engage

Digital Research

Support Roles: Proviing advice on technology support for research aims, data collection, writing data management plans, costing and purchasing networked equipment/software.
Email: digitalresearch@abdn.ac.uk

School Administration

Support Role: support research enquires at school level
[Click here to visit the school office locations website.](#)

Postgraduate School and Postgraduate Student Records

Support Roles: Researcher development and training, update supervision information if it is missing or appears incorrectly in Pure.
Email:

- pgrs-training@abdn.ac.uk for postgraduate students to enquire about training and development
- postgraduate@abdn.ac.uk for queries and corrections to supervision data

Research Support Office (including Research Development and Research Finance)

Support Roles: Support with grant applications, project management, and updating information on research grants to allow synchronisation from Worktribe.
Visit: the [Research & Knowledge Exchange Support contacts page](#)

HR

Support Role: Update personal details including name and current employment details if they appear incorrectly in Pure. Email: HR@abdn.ac.uk