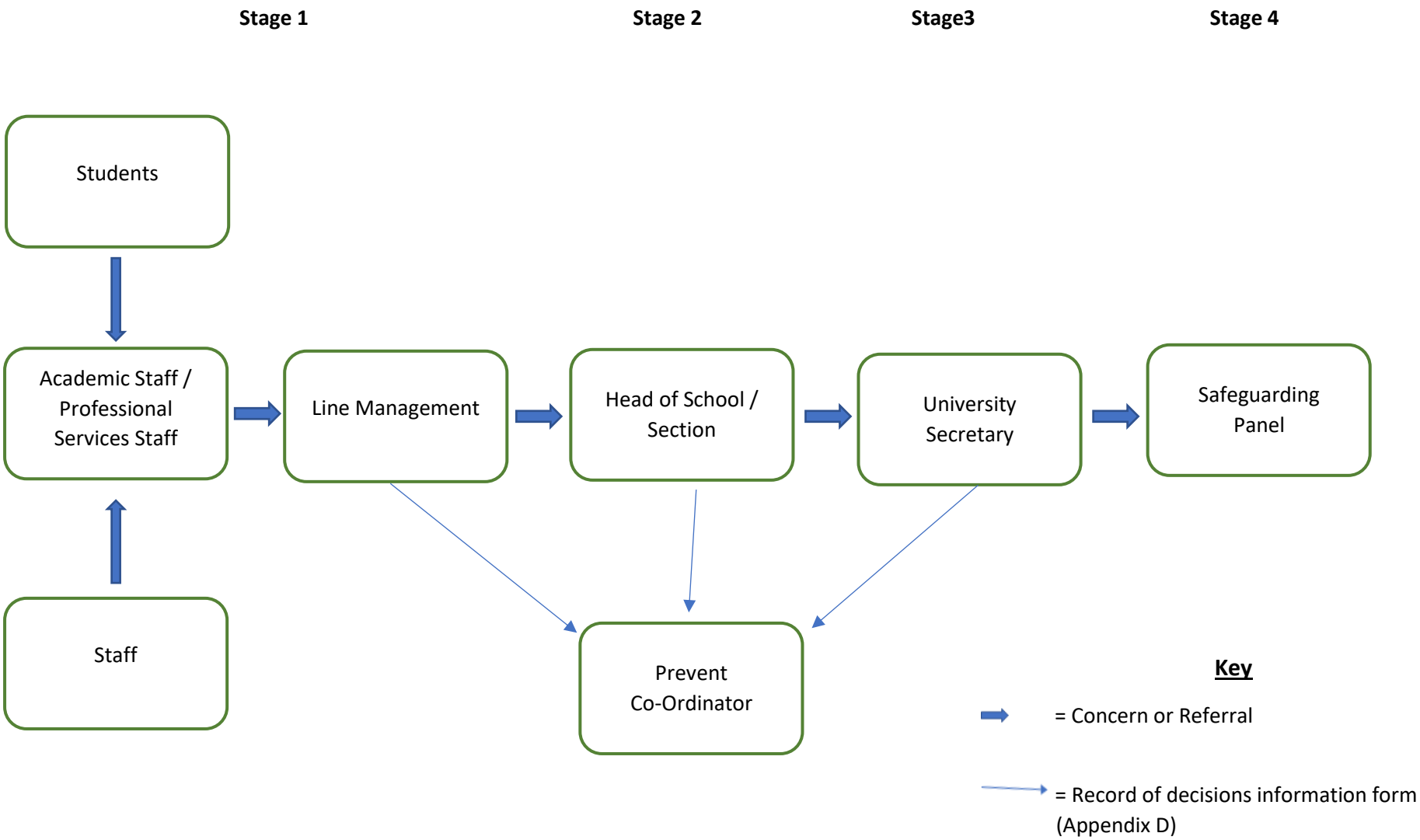Appendix C – Prevent Escalation Process Flowchart